

Whiskey City Fiber & Data (WCFD)

Modem Policy

Whiskey City Fiber & Data (WCFD) subscribers are required to use an authorized modem for use on the WCFD network.

Recommended Modems: WCFD recommends customers use devices that have passed WCFD's full performance certification testing in order to receive optimal service performance. The list of Recommended Modems can be found at www.whiskeycity.com/modems

Minimally Qualified Modems: Certain modems have passed minimal testing to confirm that they will not cause harm to WCFD's network. Though permitted for use on its network, WCFD recommends against using Minimally Qualified Modems, because they have not been tested to confirm their capability of rendering WCFD Spectrum Internet services without interruption or other service degradation. Minimally Qualified Modems may not have the capability of delivering the purchased Internet service speed. The list of Minimally Qualified Modems can be found at www.whiskeycity.com/modems.

Device Requirements

In order for a modem to be certified as an authorized device for use on the WCFD Spectrum network, it must pass CableLabs certification, FCC certification, and WCFD's certification process. The current device specifications for both full Internet speed achievement performance and minimal qualification certification can be obtained by contacting WCFD

Certification Process

WCFD's certification process covers testing including DOCSIS performance and compatibility/integration with WCFD's network and systems. The current certification process can be obtained by contacting WCFD.